

Abinas Thakali

Kathmandu, Nepal | abinasthakali777@gmail.com | +977 9866199897 | abinasthakali.com.np

Summary

Tourism professional with experience in client correspondence, marketing, and tour operations across Snow Leopard Trek and Travel Expert Asia Nepal. Strong background in handling international clients, bookings, and service delivery.

Education

Bachelor of Travel and Tourism Management (BTTM) 2016 – 2020

Nepal College of Travel and Tourism Management (NCTTM) | Kathmandu, Nepal

- Specialised in tourism planning, hospitality management, destination marketing and airline operations
- Developed core competencies in business communication, client management and tourism economics

Higher Secondary Certificate (HSC) – Science 2011 – 2014

Xavier Academy | Kathmandu, Nepal

School Leaving Certificate (SLC) 2011

Fluorescent Higher Secondary School | Nepal

Experience

Senior Tour Operator Mar 2025 – Present

Travel Expert Asia Nepal · Kathmandu, Nepal

- Manage end-to-end itineraries and bookings for international clients, coordinating with airlines, hotels, and local operators
- Handle client inquiries and resolve service issues to ensure a consistent travel experience
- Support day-to-day operations within a growing tourism startup team, contributing to process and service improvements
- Liaise with local guides and partner agencies to confirm tour schedules and address last-minute changes

Correspondence and Marketing Officer Nov 2020 – Dec 2024

Snow Leopard Trek · Kathmandu, Nepal

- Managed day-to-day correspondence with international clients via email, handling inquiries, booking confirmations, and follow-ups
- Maintained communication with international clients and partner operators throughout the COVID-19 recovery period
- Planned and executed marketing content across digital and social media channels to promote trekking and adventure tourism packages
- Produced branded visual assets using Adobe Illustrator and Photoshop to support marketing campaigns
- Coordinated with tour operators and guides to confirm itineraries and resolve scheduling and service issues

Industrial Trainee Dec 2018 – Jun 2019

Putrajaya Marriott Hotel · Selangor, Malaysia

- Completed a 6-month international hospitality internship, rotating across Front Office, Food & Beverage, and Housekeeping departments
- Gained hands-on experience in guest service standards, check-in/check-out procedures, and daily hotel operations at a 5-star international property
- Developed strong customer service, communication, and teamwork skills in a multicultural hotel environment

Projects

Personal Portfolio Website

www.abinasthakali.com.np

- Independently designed and built a professional website showcasing creative work and career background

Certifications

Trekking Guide Training

Aug – Sep 2019

Nepal Mountain Academy, Ministry of Culture, Tourism and Civil Aviation | Kathmandu, Nepal

- Completed a 210-hour Trekking Guide Training program with a 'B' Grade (Very Good)

Technical & Creative Skills

Adobe Creative Suite: Advanced – Illustrator, Photoshop

Marketing & Content: Digital campaign management, social media content, brand visual design

Operations: Itinerary planning, booking coordination, client correspondence, vendor and partner liaison

MS Office Suite: Proficient – Word, Excel, PowerPoint

Language Skills

Nepali: Native | **English:** Fluent | **Hindi:** Intermediate

References

Available upon request.